

# Krossi Control Box Reset Procedure

## A. RESET / RESTART

Reset control box as per original setup process

1. Unplug lead from control box or pull out power lead from GPO to remove power supply. Wait 5 to 15 seconds for the control unit screen to clear.
2. Plug power supply back in and wait for screen display to flash '0'.
3. Hold desktop **down arrow** until the legs go completely down. Control box screen will display '62' when it hits the bottom. (Please note the desk will travel down very slowly)

The control unit is now reset to its original setup.

If the above steps are unsuccessful, please complete the below full factory reset.

Controller compatibility:



DISPLAY

0

PRESS



DISPLAY

62

## B. FACTORY RESET

Reset control box to its original factory settings

- 1a. Press the keys **memory position 1, 2** and the **desktop up key** at the same time. Keep the key combination pressed for about 10 seconds. Then release the keys.
- 1b. The display will show 'S' and a number, e.g. 'S5' or 'S3'
2. Press the desktop **up key** until the display reads 'S0'.
3. Press the **save key**.
4. Unplug lead from control box or pull out power lead from GPO to remove power supply. Wait 5 to 15 seconds for the control unit screen to clear.
5. Plug power supply back in and wait for screen display to flash '0'.
6. Hold desktop **down arrow** until the legs go completely down. Control box screen will display '62' when it hits the bottom. (Please note the desk will travel down very slowly)

The control unit is now reset to its factory settings.

Controller compatibility:



PRESS

1

2



DISPLAY

S3

PRESS



DISPLAY

S0

PRESS



DISPLAY

0

PRESS



DISPLAY

62

### PLEASE NOTE:

- The control box can only be reset using a display memory switch as pictured to the right.
- The menu timeout is 5 seconds, this means that the menu will close automatically without storing new settings if the user does not press a key for 5 seconds.

**DANGER:** If one or more motors are changed in a system, the control box must be reset to factory settings and a manual reset has to be performed.

**schiaavello**